

Policy for Inactive clients / Dormant Account Policy

- Any client who has not traded in any segment of BSE/NSE with Oyster Fincap Pvt Ltd for last Twelve months calculated from or such other period as may be decided by Oyster Fincap Pvt Ltd at its sole and absolute discretion then such client would be termed as a Dormant/Inactive Client.
- The broking account of such client shall be deactivated/suspended temporarily by us. If the client wants to activate the broking account then a request for reactivating the broking account should be sent in writing. Such request for reactivation should be accompanied along with such documentary evidence as may be specified by Oyster Fincap Pvt Ltd from time to time.
- If the client is tagged as a Dormant / Inactive client, then the funds/securities lying with Oyster Fincap Pvt Ltd may be refunded/returned to the clients at his/her/its last known bank account/DP account or send at last known address of the client as per Oyster Fincap Pvt Ltd record.